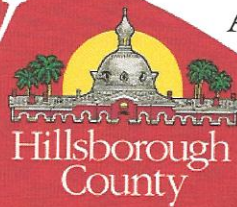




# Community Update

August 2012



Monthly News and Happenings from Hillsborough County Commissioner, Sandra Murman, District 1

The Board of County Commissioners is made up of 7 County Commissioners who are elected by voters. Sandy is passionate about responsible solutions for the people of Hillsborough County. This newsletter shares her commitments and schedules as an advocate for Hillsborough County, District 1.

## Commissioner Wants County Customer Service Top Priority

After learning about issues concerning the County's front-line customer service, Commissioner Sandy Murman brought before the Commission an item asking for a detailed report on what is being done to address how customers interact with our County Information Line. She wanted to know how we can make customer service and code enforcement top priorities for Hillsborough County. "We are customer-service challenged and the process ultimately needs to be changed and improved," said Murman. The most efficient and effective way of using taxpayer dollars is to serve those taxpayers in the best way possible, and to communicate with them so that they understand how to navigate the maze of departments and agencies that are here for them. Customer Service and Communications need to be our #1 priority. "When we have that down to a science, we can provide other priorities like public safety, public transportation and public health, that make our County a great place to live, work and play," Sandy added.



Commissioner Sandy Murman helped break ground for the Westchase Park multi-purpose Gymnasium at a special ceremony held at the park's recreation center. Westchase children, parents, volunteers and park staff were on hand as they celebrated the building of the gym. Click on the following link to see a video of the event: <http://youtu.be/wW0-qWjTRdI>

## Commissioner Sandy Murman to Host Job Fair to Get South County Working Again

With the challenges that we are all facing with the downturn in the economy, the most important thing that we can do in County Government is to help our unemployed or under employed citizens to find jobs. When more people are working, more people are saving and spending money at local businesses, and the economy improves. There is no area that has been hit harder in Commissioner Murman's district than South County. "It's critical that we get people back to work," said Murman.

Keeping that in mind, Sandy will be hosting a special South County Job Fair on Friday, September 28, 2012, from 8:30 a.m. to 12:00 p.m. at the South-Shore Regional Service Center, 410 30th Street, S.E. in Ruskin. The event is being held in association with the Tampa Bay Workforce Alliance and Hillsborough County. Nearly 30 potential employers are being invited to participate. For more information call 813-272-5470.



Commissioner Sandy Murman honors the Judeo Christian Health Clinic for its 40 years of service; Executive Director Kelly Bell and Board Secretary Frank John Garcia accepted a commendation at a recent BOCC Meeting.

## RNC: Open for Business, Just Not Business as Usual

While the County Center building will be closed from August 20-31, during the Republican National Convention, County services will be open for business, just not business as usual. To find out where the county can provide you the service you need, visit: <http://www.hillsboroughcounty.org/rnc> or call the InfoLine at 813-272-5900.



## Hurricane Season!

Sandy Murman is committed to having Hillsborough County residents prepared for the next big storm.

Watch the Emergency Disaster Drill video: <http://youtu.be/AxzL0Oo2aw8>

Connect to Sandy's homepage for details on how to "Get Ready!": <http://www.sandymurman.com/>



FHP Board President Don Shea and FHP Executive Director Earl Pfeiffer thank Commissioner Murman for a County Commendation recently.

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